



workforce
SOLUTIONS
a TALENT for BUSINESS

HIRING EVENT

ticketmaster

Wednesday, January 27, 2016

9:00 am - 1:00 pm

Now Hiring

Inbound Sales Representative (JP: 7078524)

Provides a high level of service to all callers with interest of purchase and answers to basic inquiries involved with an event. Responsible for the up-sell of merchandise that is related to ticket purchase and any other assigned duties. Must be able to familiarize with the employers service application which provides a "First - Call Resolution" to each customer on every call.

Customer Experience Design & Strategy (JP: 3348083)

Provides focus and drive on consistency in the execution of all world class service, survey management, QA and any other customer related data touchpoints. Identifies, facilitates and ensures the effective & timely communication of customer data throughout the contact centers.

Customer Service Representative (JP: 3348093)

Responsible for the duties of answering to customer calls and inquiries while also performing other customer service related tasks.

Housekeeper (JP: 3366268)

Various duties that pertain to the cleaning and the maintenance of center. Such as, cleaning of bathrooms, break rooms, floors (moping & waxing), carpets (vacuuming & shampooing), windows, administrative offices, floor workstations and center console.

Requirements:

HS/GED preferred & six (6) months experience.

Please apply online before attending event. Dress interview ready.

Apply At:

**WFS Edinburg Office
2719 W. University Dr.
Edinburg, TX 78539
(956) 380-0008
wfsolutions.org**

AN EQUAL OPPORTUNITY EMPLOYER / PROGRAMS

Auxiliary aids and services are available upon request to individuals with disabilities Relay Texas: 1-800-735-2989 (TTY); 1-800-735-2988 (Voice); 1-800-622-4954 (Español)
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